

## **C3RS**

The Confidential Close Call Reporting System (C3RS) is in its sixth month of a pilot program. C3RS is sponsored by the Federal Railroad Administration (FRA) in conjunction with New Jersey Transit (NJT), The United Transportation Union (UTU), The Brotherhood of Locomotive Engineers and Trainmen (BLET) and The American Train Dispatchers Association (ATDA). The purpose of C3RS is to "improve safety and the safety culture at NJT".

### **WHAT IS A CLOSE CALL?**

"A close call is an opportunity to improve safety practices in a situation or incident that has the potential for more serious consequences".

### **HOW C3RS WORKS:**

When an employee feels there has been a "close call" the employee calls 1-888-lov-c3rs (1-888-568-2377) within 48 hours of the "close call" and follows up the phone call with a written report within three business days of the initial phone call. The phone call and written report are initially received by the Bureau of Transportation Statistics (BTS). BTS then arranges a phone interview at the employee's convenience and issues a "receipt". **It is important to note that all three phases must be completed before it will be considered and accepted as a "close call"**. Following the interview, all identifiable information is removed from the written report by BTS and the report is sent to the NJT Peer Review Team (PRT). The PRT then reviews the case and recommends corrective actions and countermeasures. Reporting employees are encouraged to identify corrective actions and countermeasures for consideration.

**1-888-lov-c3rs**

When an employee feels there has been a "close call"  
they should report it within 48 hours